

Role Profile – Support Worker

INFORMATION ABOUT THE ROLE:

Group: Integrated Adults and Social Care Services

Service: Adult Social Care

Location: Supported Living Schemes

Line Manager: Registered Manager

Car User Status: N/A

Grade F SCP 14-19 - £25,409 - £27,852

WHAT WE WANT YOU TO DO...

- To promote and uphold the rights and dignity of each tenant considering individual vulnerabilities and needs
- To support the needs of the tenant and to ensure that all risks appertaining to their lifestyles are supported, whilst maintaining individual choices and preferences. Provide personal care support where required
- To work within the Enablement Framework to promote the independence, self-management and citizenship of the tenant whilst respecting their rights to privacy, dignity and choice, whilst being aware at all times of their social and emotional well being
- To support the needs of the tenant within a community setting in accordance with their person-centred care and support plan, whilst respecting their individual rights to privacy, choice and dignity
- To support tenants to make choices in relation to engaging in activities in the home and within the wider community whilst ensuring that individual plans and individual choices are supported
- To liaise and communicate effectively with other colleagues, tenants, advocacy services, carers (where appropriate) and other professionals in order to share knowledge, seek advice and co-ordinate service delivery
- To carry out administration duties within the household as directed and in accordance with the householder's wishes, ensuring records are maintained to a satisfactory standard and that the implementation, monitoring and evaluation of the support plans are achieved
- To support householders to complete household tasks, also planning, preparation and serving of meals and general living skills, ensuring that individuals understand the need for safety and security of the home
- Such other responsibilities allocated which are appropriate to the grade of the post



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WHAT YOU NEED TO BE SUCCESSFUL... *THE ESSENTIALS*

THE KNOWLEDGE

- Current legislation within learning disabilities. i.e. The Care Act 2014, Equality Act 2010
- Safeguarding Adults, Mental Capacity Act.
- Key issues in relation to working with people with learning disabilities.
- Independent supported living

THE QUALIFICATIONS

- NVQ Level 2 in Health and Social Care or equivalent

THE EXPERIENCE

- Working with adults who have a learning disability
- Effective written and verbal communication skills
- Working independently & as part of a team

OUR COMPETENCIES... *HOW WE WANT YOU TO BE*

CUSTOMER FOCUSED

Puts the customer first and provides excellent service to both internal and external customers

GREAT AT COMMUNICATION

Uses appropriate methods to express information in a clear and concise way to make sure people understand

TEAM PLAYER

Works with others to achieve results and develop good working relationships

MAKE THINGS HAPPEN

Takes responsibility for personal organisation and achieving results

FLEXIBLE

Adapts to change and works effectively in a variety of situations

LEARN AND DEVELOP

Actively improves by developing and applying new skills and knowledge and learns from past experiences

