

GATESHEAD COMMUNITY TRIGGER

Have you reported anti-social behaviour to Northumbria Police, Gateshead Council or your landlord?

Do you feel the issue is being dealt with?

If you have reported anti-social behaviour three times or more within the last 6 months and you feel that NO action has been taken, then you could call for a case review using the new Community Trigger.

If you request a review of your case:

- 1** You will receive an acknowledgement within 3 working days
- 2** Your case will be reviewed by all relevant agencies within 10 working days
- 3** "If the review finds that no action has been taken, a multi-agency review panel will meet to agree any further actions required within 5 working days"
- 4** You will be notified in writing of the outcome of the review within 14 working days

For further information please contact:

Telephone: 0191 433 3000 (Quote Community Trigger)

E-mail: communitysafety@gateshead.gov.uk

Post: Community Trigger, Community Safety Team, Civic Centre, Gateshead, Tyne & Wear, NE8 1HH

Please note that the Community Trigger is not a reporting or complaints line.

