What Support services are included in the Single Gateway Scheme?

- Gateshead Youth Offending Team
- Gateshead Probation Service
- Gateshead Leaving Care Team
- Gateshead Criminal Justice Intervention Team
- Tyneside Cyrenians
- Three Rivers Housing Group (St Bede's House)
- Aquila Way
- Norcare Ltd
- Byker Bridge Housing Association
- North East Counselling on Addictions (NECA)

How to contact us

Visit or write to us: Single Gateway Co-ordinator
Housing Services
Civic Centre
Gateshead
NE8 1HH

Call us: 0191 433 2643
E-mail us: fionalillie@gateshead.gov.uk

If you prefer you can contact the Single Gateway Co-ordinator via your social worker/case worker and they will arrange an appointment.

Different formats

This information is available on request in a different language, in large print, audio tape/cd or in Braille call 433 2735.

Gateshead Council

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HOUSING SERVICES

Single Gateway Scheme

Help to get a home if you have been excluded

Gateshead Council

This leaflet gives you more information about the Single Gateway Scheme.

What is the Single Gateway Scheme?

If you have been excluded from the housing register the Single Gateway Scheme may be able to help you find a home and give you support to manage your own home.

If you think you may not be able to get re-housed because of your past behaviour, then you may also qualify to be re-housed through the scheme providing you work with us in a positive way to improve your situation.

The scheme has a co-ordinator who works behind the scenes with your social worker/case manager/support worker to look for a suitable property in an area you choose to live in.

Who is re-housed through Single Gateway?

If you are not already receiving support, then you will need to receive support from us and work with us in a positive way to improve your situation for at least three months. The Single Gateway Co-ordinator can provide you with advice and assistance about receiving support.

Before you are re-housed through the Single Gateway Scheme, both you and your support worker will need to agree that you are ready to take on your own tenancy and live on your own. As part of this you will need to be able to demonstrate that you have worked with your support worker in a positive way before you are re-housed. You will need to attend your appointments and work on a support plan with your support worker.

Once you have demonstrated this, then the re-housing process can begin. Your application may have to go through a vetting process if you have offended in the past but this will not necessarily prevent you from being re-housed. You have to provide comprehensive information about your past offending and assure the co-ordinator (with evidence) that you are not currently offending. It is particularly important that you show that your behaviour has changed and you are now able to manage your own tenancy and live on your own.

Even when you are living on your own you will still receive support and will need to work with your support worker until you are ready to live independently, this is a condition of you being re-housed.

What you need to do

- Speak to your support worker/case-worker and they will refer you to the scheme. If you don't receive support but want to in order to qualify to be re-housed you can contact the Single Gateway Co-ordinator who will discuss this with you
- Think about whether you will be able to see and work with a support worker for at least once a week before you get your property and after you are re-housed for a minimum period of six months
- Decide if you want to be re-housed in Gateshead and maybe have a connection there i.e. family or friends or going to college there
- You must be prepared to be interviewed by the Co-ordinator and provide them with ID and up to date information about you as part of you applying for a property

It is a condition of a Single Gateway Scheme tenancy that your receive support.

What you can expect from the Single Gateway Scheme

- You will have a meeting with the Single Gateway Co-ordinator so that you can talk about where you want to live and discuss your support needs
- Your application form will be registered within one week on the housing system
- A Single Gateway Co-ordinator will liaise on your behalf to find you a suitable property
- If an appropriate property cannot be found for you by the Single Gateway Co-ordinator they will discuss other possible housing options with you
- You can get updates from your case worker or ring the Single Gateway Co-ordinator direct. One of our officers will provide you with contact details and if necessary you can come in and see her at the civic centre. The Co-ordinator can also visit you if you live in a hostel
- If you just want to ring up and get some advice about what support is or what a supported tenancy will mean for you, then you can do that. The Single Gateway Co-ordinator has lots of information about support services in Gateshead
- A support package which is tailored to your needs and which is regularly reviewed