

Residents Parking Scheme Survey

Introduction

Residents parking scheme surveys were sent to sample of 1515 households across the borough to identify if there is a need to extend or introduce a resident parking scheme in various areas across the borough. The sample was created from areas where petitions for a resident parking scheme had previously been received, streets adjacent to current resident parking schemes and likely hotspot areas. Surveys were sent with a covering letter and a pre-paid return envelope, after 2 weeks a reminder survey was sent out to non-responders again with a pre-paid return envelope. In total we received 706 completed surveys giving us a response rate of 47%. This report will summarise results for each section of the survey.

About where you live

The first section of the survey collected some demographic information of those responding to the survey. Of the sample 60% lived in semi-detached properties and overall 44% had at least one off-street parking space. The charts below show further the types of property in the areas under consideration, how many off-street parking spaces each type of property has and if residents use them.

What type of property do you live in?

	Count	Percent
Detached	24	3.40
Semi-detached	426	60.34
Flat/Apartment	50	7.08
Terrace	200	28.33
Businesses / Non Residential	6	0.85
Base = 706		100.00

Number of off-street parking spaces

	Count	Percent
0	246	39.05
1	275	43.65
2	69	10.95
3	20	3.17
4	5	0.79
5 or >	15	2.38
Base = 630		100.00

If you have an off-street space do you normally use it to park your vehicle?

	Count	Percent
No	81	21.8
Yes	291	78.2
Base = 372		100.00

78% of respondents whose property has off-street parking normally use this to park their vehicle. This leaves 1/5 of respondents who have the opportunity to park their vehicle off-street but do not utilise this. Although statistically there is no association between the type of property and the number of off-street parking spaces, realistically we can expect there to be one. Detached and semi-detached properties are more likely to have off-street parking spaces compared with properties such as flats or terraced housing. The cross-tab below shows more clearly how many off-street parking spaces each type of property has. Of the respondents living in flats,

just over 50% have no off-street parking and similarly just under 50% of terraced housing have none. Where as those who live in detached or semi-detached properties, over 75% and 60% respectively have at last 1 or 2 off-street spaces.

Property Type	Number of off-street parking spaces			Total
	0	1-2	3 or >	
Detached	2	14	3	19
	10.5%	73.7%	15.8%	100%
Semi-detached	136	239	16	391
	34.8%	61.1%	4.1%	100%
Flat/ Apartment	21	17	3	41
	51.2%	41.5%	7.3%	100%
Terrace	85	74	17	176
	48.3%	42%	9.7%	100%
Business/Non-residential	2	0	1	3
	66.7%	0%	33.3	100%
Total	246	344	40	Base = 630
	39%	54.7%	6.3%	100%

As the cross-tab below shows, a number of people do not use the off-street parking facility they have. Although this is not a huge number and is not statistically significant it still means that extra vehicles are on the street when there is no need for them to be there.

Property Type	If you have an off-street space do you normally use it to park your vehicle?		
	No	Yes	Total
Detached	2	12	14
	0.5%	3.2%	3.8%
Semi-detached	57	194	251
	15.3%	52.2%	67.5%
Flat/ Apartment	3	17	20
	0.8%	4.6%	5.4%
Terrace	19	67	86
	5.1%	18%	23.1%
Business/Non-residential	0	1	1
	0%	0.3%	0.3%
Total	81	291	Base=372
	21.8%	78.2%	100%

Number of registered vehicles at property

	Count	Percent
0	170	24.93
1	334	48.97
2	147	21.55
3	22	3.23
4 or more	9	1.32
Base =	682	100.00

Just over 20% of respondents have 2 vehicles registered at their property. 70% have at least 1 or 2 vehicles registered. Only one quarter have no vehicles registered but these residents will still have issues regarding visitor parking.

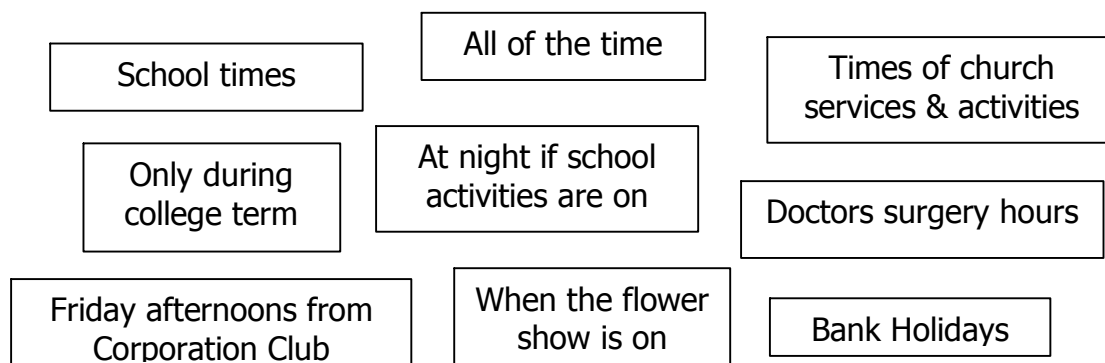
About parking in your street

This section reports respondents opinions regarding the difficulties they encounter whilst parking in their streets. The first question in this section simply ascertains if respondents have difficulty finding an on-street parking place near their residence. Of all respondents 70 chose not to answer this question. Although they may have then gone onto answer the remaining questions in this section, we cannot assume that they therefore have difficulties. Hence they have been omitted from the rest of this section. Of the remaining respondents, 24% (150) reported that they have never experienced difficulties and therefore the rest of this section does not apply to them. This leaves 76% (486) of respondents who have experienced difficulties of some sort when trying to park on-street near their place of residence. Looking more closely at those who have experienced difficulties, 35% (170) sometimes have difficulties but a substantially larger amount, 65% (316) often have difficulties parking.

Respondents who had experienced difficulties were then asked at what times the difficulties occurred during the week. Responses were as follows:

(Base = 486)	Daytime	Evening
Monday – Friday	366 (75.3%)	201 (41.4%)
Saturday	212 (43.6%)	141 (29.0%)
Sunday	160 (32.9%)	107 (22.0%)
Other	36 (7.4%)	

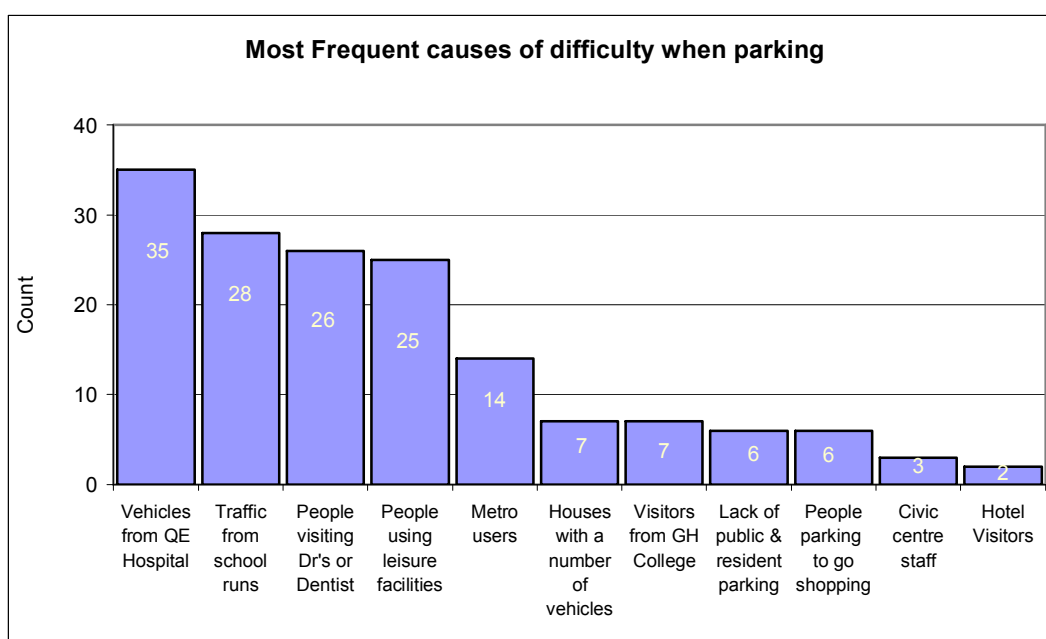
As well as experiencing difficulties at the times shown above, a number of respondents reported difficulties at more specific times or occasions. These are shown below.



Respondents were then asked what they thought the causes of this difficulty might be. It is clear from the table below that visitors cause a big problem to a large number of residents, 74% of respondents reported that this caused them difficulties when parking.

(Base = 486)	Cause	Count	Percent
	Residents parking who live on the streets	148	30.5
	Residents from adjacent streets	88	18.1
	Visitors to the area parking on the streets	359	73.9
	Businesses/employees parking on the streets	243	50.0
	Other cause	138	28.4

There are a range of other issues that cause difficulties for residents when parking. These are shown in the bar chart below with the frequency that they have been reported.



Of the other reported causes it appears that the Queen Elizabeth Hospital is the source of a major problem, with staff and visitors preferring to park in surrounding streets to avoid paying to park within the hospital grounds. There were three other main causes reported; traffic produced through school runs where parents leave their vehicles in surrounding streets to take children to and from school; people visiting doctors surgeries or dentists where there is insufficient parking on the premises; people using leisure facilities across Gateshead, from the leisure centre to Saltwell park or the snooker club.

About what you would like the Council to do about parking in your street

Reported in this section are the opinions that respondents have towards the introduction of a permit resident parking scheme in their street. In addition to this, the times that respondents feel the scheme should operate are shown and the price that respondents would be willing to pay for a such a scheme are reported. Overall, a majority of two thirds (65.6%) of respondents would support the introduction of a residents parking scheme in their street. The

table below shows both the percent and count breakdown of opinion for each particular street covered in the survey.

Street	Support RPS	Against RPS
The Drive, Felling	100% (11)	0% (0)
Westfield Terrace	100% (7)	0% (0)
Arundel Gardens	100% (7)	0% (0)
Affleck Street	100% (5)	0% (0)
St Mary's Terrace	100% (4)	0% (0)
Sunderland Road Villas	100% (4)	0% (0)
The Bungalows, Sunderland Road	100% (3)	0% (0)
Camborne Place	100% (1)	0% (0)
Coatsworth Road	100% (1)	0% (0)
Dunnock Drive	100% (1)	0% (0)
St Helens Terrace	100% (1)	0% (0)
Fisherwell Road	91.7% (11)	8.3% (1)
Worcester Green	88.2% (15)	11.8% (2)
Reasby Villas	87.5% (7)	12.5% (1)
South End Terrace	87.5% (7)	12.5% (1)
Charnwood Gardens	83.3% (5)	16.7% (1)
Broadway	80% (4)	20% (1)
Stephenson Terrace	77.8% (7)	22.2% (2)
Croxdale Terrace	77.3% (17)	22.7% (5)
St Albans Terrace	76.9% (10)	23.1% (3)
Windynook Road	76.3% (29)	23.7% (9)
Durham Road	75.8% (25)	24.2% (8)
Ventnor Gardens	75% (6)	25% (2)
Reasby Gardens	71.0% (22)	29.0% (9)
Southend Road	70.4% (38)	29.6% (16)
Calder Walk	66.7% (8)	33.3% (4)
Broadoak	66.7% (6)	33.3% (3)
Ancrum Way	66.7% (2)	33.3% (1)
Cambridge Terrace	64.3% (9)	35.7% (5)
Meresyde	64.2% (34)	35.8% (19)
Staindrop	55.6% (10)	44.4% (8)
Oxford Terrace	53.8% (7)	46.2% (6)
Bewick Road	52% (13)	48% (12)
Cragside Gardens	48.4% (15)	51.6% (16)
Dryden Road	47.6% (39)	52.4% (43)
Longrigg	45.9% (17)	54.1% (20)
Fallowfield	45% (9)	55% (11)
Newman Way	40% (2)	60% (3)
Alwinton Gardens	40% (2)	60% (3)
Garth Crescent	28.6% (2)	71.4% (5)
Alander Road	0% (0)	100% (1)
Ennerdale Gardens	0% (0)	100% (1)
Sunderland Road	0% (0)	100% (1)

Would you support a resident parking scheme in your street?

(Base=651)	Count	Percent
No	224	34.4%
Yes	427	65.6%
Total	651	100%

Those respondents who had stated that they would support a resident parking scheme were asked about their opinions on the operating times and areas of the scheme if it were to be introduced.

(Base = 428)	7am to 6pm	6pm - Midnight
Monday – Friday	327 (76.4%)	169 (39.5%)
Saturday	201 (47%)	127 (29.7%)
Sunday	154 (36%)	115 (26.9%)
Other	22 (5.1%)	

77% would like the scheme to operate from 7am to 6pm Monday to Friday. This is expected as 75% of respondents reported that this was when parking difficulties occurred. A number of respondents would also like the scheme to operate from 6pm to midnight on weekdays. Respondents were given the opportunity to record different times to those suggested that they would like the scheme to operate. These are shown below.

MOST FREQUENT SUGGESTION



LEAST FREQUENT SUGGESTION

When asked if the scheme should apply to a particular street, views were mixed with 51% agreeing and 49% disagreeing. Similarly when asked if the scheme should apply to a number of streets making up a zone, 44% agreed and 56% disagreed. To get a better picture views across both questions were looked at. These are shown in the cross tabulation below.

Base = 428		Would you like the scheme to apply to a zone?		
		No	Yes	Total
Would you like the scheme to apply to a street?	No	52	156	208
		12.1%	36.4%	48.6%
	Yes	189	31	220
		44.2%	7.2%	51.4%
	Total	241	187	428
56.3%		43.7%	100%	

This shows us that respondents are divided on this topic with one group preferring street schemes and a separate group preferring zone schemes. Unfortunately it is difficult to tell if views are associated to particular areas as the numbers are not large enough. This may need to be looked into further to enable a decision to be made. Particular comments made by respondents on this topic are shown below.

- A zone consisting of approach roads adjacent to the hospital
- All Meresyde
- Back of Broadway and the road to Whickham primary school
- Just Fisherwell Road
- Just Reasby Gardens
- Just Southend Road
- Ventnor Gardens and Crescent
- Just Westfield Terrace

Those respondents who stated they would not support a residents parking scheme in their area (224) were asked why this was the case. Respondents were given a number of possible reasons and the opportunity to record any other reasons themselves.

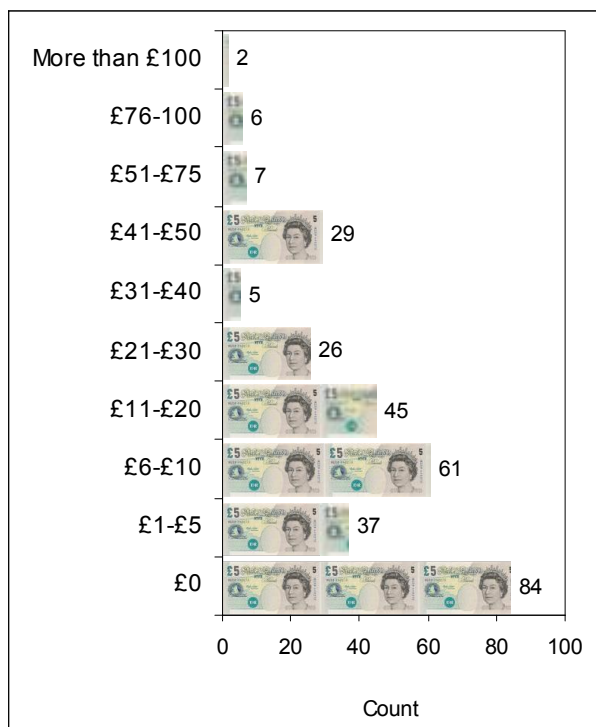
Reasons for not supporting a parking scheme	Yes	No	Total
You don't think there is a parking problem in your street.	94	130	224
	42%	58%	100%
You think a parking scheme may be too restrictive.	68	156	224
	30.4%	69.6%	100%
You think a parking scheme would be abused.	53	171	224
	23.7%	76.3%	100%
Some other reason.	28	196	224
	12.5%	87.5%	100%

12.5% recorded other reasons for not supporting a resident parking scheme in their area, a summary is shown below.

- There should be better parking facilities at the hospital
- College staff should use their own car park
- A parking scheme would restrict my visitors
- I am not prepared to pay to park in my own street
- It is not the residents causing the problem
- It would cause disputes between residents
- The current problem does not justify investment
- Those doing school runs will ignore restrictions
- There are too many cars in the street, some people have 2 or 3 cars
- There aren't enough spaces anyway
- Health centre on the street causes a big problem.

The majority of reasons above remove blame from the residents to other surrounding factors in the area. It seems that respondents feel that they are not the cause of the problem but that facilities around them are. This is causing a negative response to a payment for any parking scheme in their area.

If a resident parking scheme were to be introduced, there may be a cost to cover administration, maintenance, and enforcement of the scheme. Respondents were asked what they thought a reasonable annual charge would be for a resident's parking permit. Only 43% (302) of the respondents chose to answer this question. The chart below shows the spread of responses.



As the chart shows, there is quite a wide range of amounts that people have reported. There are some logical amounts such as £12 (£1 per month) or £52

(£1 per week). However, there are some extreme amounts such as £300 or £400 per year. The average of all responses gives an annual charge of £18.76 with 50% of responses putting £10 and less as a reasonable charge. A small majority of responses thought that there should be no annual charge for the permit.