

Health and Health Support Services

We are proud to be one of the very few providers in the North East to deliver qualifications to the Health Sector. We have built relationships with agencies such as the Royal College of Nursing and have supported GP Practices to use the Health Care Assistant toolkit to develop in-house procedures and CPD processes.

Our training packages are bespoke to the individual health care environment; using resources that improve learner performance in their chosen area of practice. Health courses are currently being delivered to:

- Health Care Assistants (GP Practice)
- Health Service housekeeper and Cleaners (Hospitals and Trusts)
- Hospital Porters
- Healthcare Couriers

Training Services

We work closely with Nurse Mentors, Training Coordinators and Line Managers to support in-house practices to enhance learner development and practical application of skills.

Our training includes:

- Communication skills
- Equality and diversity and Health, safety and security
- Personal development – CPD Portfolio and HCA Toolkit
- Customer service

- Infection Control
- Storing and monitoring medication
- Health Care Assistant forum (which has included training in phlebotomy, smoking cessation and spirometry)

Our new apprenticeship programme offers greater value to both learners and their healthcare employers. Learners receive a taught course that develops understanding and behaviours required by the health industry. The NVQ qualification confirms learning is put into practice, supporting in-house mentors to confirm competency of clinical skills.

Health Options:

- Health Apprenticeship and Advanced Apprenticeship
- Health NVQ levels 2 and 3
- Health Support Services NVQ level 2
- Certificate in Working in the Health Sector levels 2 and 3

Our team is constantly on hand to answer any queries you may have.

Please contact us for advice and guidance:

**Employer and Learner Advice Line:
0191 433 8610**

Gateshead Council Adult Learning and Skills

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