

# Bespoke Training

Gateshead Adult Learning and Skills offers employers the opportunity to develop a bespoke employee training programme. These courses are designed to meet your organisation's individual specifications and development needs.

We offer a free analysis of your organisation's skills gaps; we then work with you to identify the best training solutions to meet your needs. All development workshops can be tailored specifically to your organisation's systems, service values and processes.

Training be delivered in-house or can be delivered in our fully equipped training centres



We offer training in all aspects of:

- Customer Service
- Team Leading and Management
- Business Skills
- ICT
- Interpersonal Skills
- CPD and staff development
- Health and Safety
- Equality and Diversity
- Team Building programmes
- Business Improvement – Lean Management and Lean Working

Employers who support employees on NVQ and apprenticeship courses can also access this bespoke training as part of their fully funded programme. Please talk to us about development options and funding routes.

**Our team is constantly on hand to answer any queries you may have.**

**Please contact us for advice and guidance:**

**Employer and Learner Advice Line:  
0191 433 8610**

**Gateshead Council Adult Learning and Skills**

Community Learning · Family Learning · Skills for Jobs · Skills for Life · Vocational Learning

*Excellent Education for Everyone*