

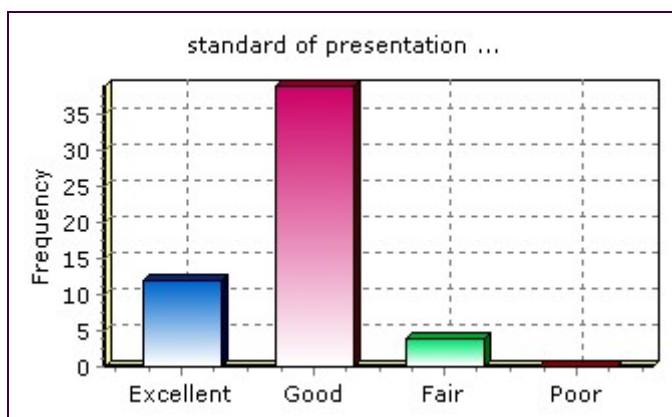
# FAMILIES GATESHEAD WORKSHOP - 9 MAY 2013



The overall quality of training	Frequency
Excellent	9
Good	39
Fair	6
Poor	0
Total	54



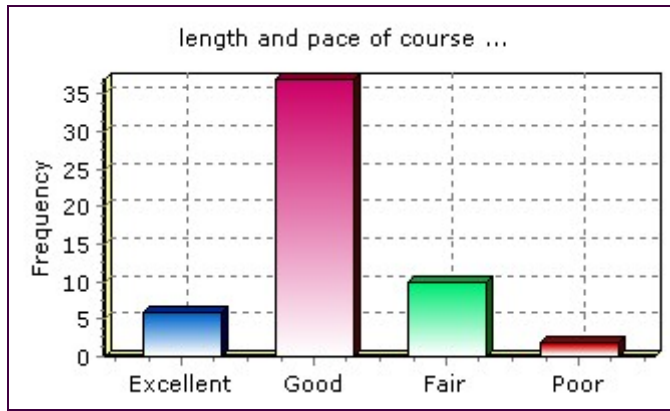
The standard of resources	Frequency
Excellent	11
Good	41
Fair	5
Poor	0
Total	57



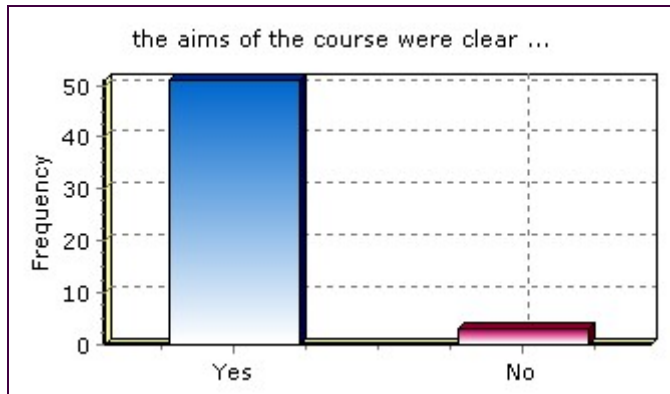
Standard of presentation	Frequency
Excellent	12
Good	39
Fair	4
Poor	0
Total	55



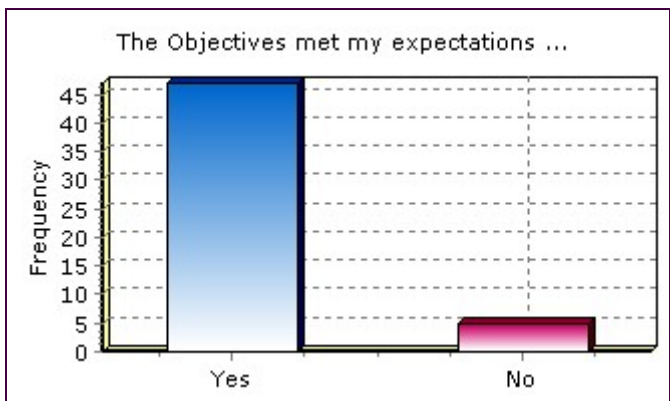
Opportunities to participate	Frequency
Excellent	11
Good	39
Fair	5
Poor	0
Total	55



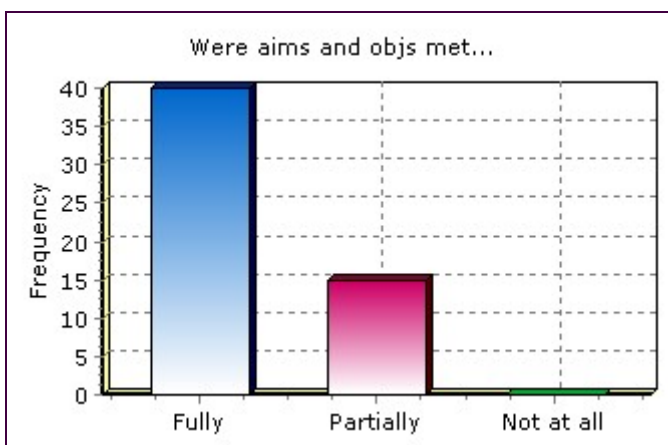
Length and pace of course	Frequency
Excellent	6
Good	37
Fair	10
Poor	2
Total	55



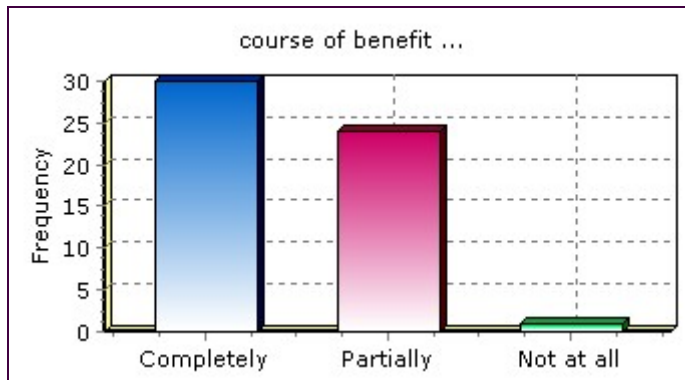
The aims of the course were clear	Frequency
Yes	51
No	3
Total	54



The objectives met my expectations	Frequency
Yes	47
No	5
Total	52



Were aims and objectives met?	Frequency
Fully	40
Partially	15
Not at all	0
Total	55



This course will be of benefit to me in my daily work	Frequency
Completely	30
Partially	24
Not at all	1
Total	55

## Comments

- More discussion rather than training.
- Not so much "training" as a briefing really.
- There needs to be a fundamental re-design of how services work if genuine changes are to be made: -

For example

1. Fast track and/or prioritisation for housing and CYPS services to minimise dis-engagement - controversial - but needed. Spot-purchasing partially addresses this in regard to family support services.
2. "No wrong door" - Review the 'tier' approach to eligibility for services.

Are we doing things differently or re-arranging the furniture for the latest Government agenda?

- I did a follow up visit to a family last night to share the CAF I had complete, Mam was saying that she didn't understand who had sent me / how her son became a families Gateshead child.

I explained again to mam about the families Gateshead agenda and process, however I think it would be useful if there was something (a leaflet or such like) explaining this in simple terms that practitioners could leave with family following their initial visit. I think any first visit can leave families buzzing with information and it is hard to retain everything.

I left feeling that she now understands and she said that she does but just for future I think this would be useful for families.

If this could be put forward as a suggestion I think it would be useful, I'm not sure what others think about this.