

GATESHEAD OLDER PEOPLES MENTAL HEALTH STRATEGY GROUP
National dementia strategy action plan 2011/12

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
1. Improving public and professional awareness and understanding of dementia	1.1 Professional	<p>NHS Staff:</p> <ul style="list-style-type: none"> • Appoint & develop GP clinical leads for dementia. • Develop & deliver an awareness campaign for Primary & community staff & other NHS staff – inc CHS, GHFT. • All clinical staff within the Foundation Trust to access dementia training. 	Wendy Kaiser (SOTW) Lynn McKale Judith Gibson (GHFT)	Green	2011/12 Review June 2012	
		<p>LA staff:</p> <ul style="list-style-type: none"> • Continue to provide specialist training targeted at domiciliary staff, fieldworkers and in house providers. • Provide joint training with LA and NTW on Cares Rights and to support carers as equal partners in care. This training was part of a research project involving carers and is now nationally available on the Skills for Care website. • Staff from the Promoting Independence Centers to provide awareness training to the Councils Heath Trainers. • Identifying appropriate training opportunities for other staff within Sport, Physical Activity and Health Development to increase knowledge and awareness of dementia. 	Margaret Barrett (LA) Joanne Watchman (LA) Judith Hindess (LA) Caroline Kavanagh (LA)	Green Green Green Amber	2011/12 November 2011 November 2011 2011/2013	

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
		<ul style="list-style-type: none"> Increase the number of older people and carers accessing a Gateshead Council Leisure Access Card, following an equity audit which indicates that the number of older people using Leisure Access cards is lower than other groups of the population in the Borough. Appoint Development Officer Dementia. 	Caroline Kavanagh	Amber	2011/2013	
		<p>LA and Health Commissioned services:</p> <ul style="list-style-type: none"> All service specifications will include a requirement for dementia awareness training and this will be included in the contract monitoring process. New domiciliary contracts include requirement for providers to provide specialist training including dementia care. 	Michael Brown (LA) Wendy Kaiser	Green	2011/12 Complete	
	1.2 Public awareness	<p>Public: Information for the general public about reducing risk of dementia & how to manage memory problems is in development.</p>	Wendy Kaiser, Lyn Boyle (LA) Mental Health Concern, Gateshead Hospital Foundation Alzheimer's Society	Red	2012/13	
2. Good quality early diagnosis & intervention	2.1	<ul style="list-style-type: none"> Memory Protection Service in place by 2012 Memory group sessions will take place 	Wendy Kaiser Keith Hogan	Green Green	2012	

8/24/2011

Master Copy Version 1

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
for all		across a range of settings e.g. day opportunity groups, short and long stay residential placements.				
	2.2	<ul style="list-style-type: none"> Develop plan to address results of antipsychotics prescribing review with PCT prescribing team & GP clinical leads. 	Wendy Kaiser and GP clinical leads	Green	2011/12	
3. Good quality information for those diagnosed with dementia and carers		<ul style="list-style-type: none"> Information for professionals and service users and carers available on Gateshead Council website www.gateshead.gov.uk.gig (Getting Information in Gateshead) and linked to the Alzheimer's Society website. Adult Social Care Direct and Adult Social Care assessment staff will provide appropriate information, advice and assessment and will signpost to relevant voluntary sector providers e.g. Gateshead Carers Association and the Alzheimer's Society. 	Lyn Boyle	Green	2011/12	
			Margaret Barrett	Green	2011	
4. Easy access to care, support and advice following diagnosis facilitated by Dementia Advisor		<ul style="list-style-type: none"> Provide support to people with dementia and their carers who have challenging behavior but want to be supported to remain at home by identifying gaps in services and the support needed for those with challenging and complex needs. Ensure that the carers of people with dementia are able to access the short break services that are being developed in Gateshead. 	Wendy Kaiser, Michael Brown	Green	2011/12	
			Margaret Barrett Penny Davison (PCT)	Amber	2011/2013	

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
		<ul style="list-style-type: none"> Measure the impact of advocacy support to people with dementia using the outcome star method developed by Gateshead Advocacy Information Network (GAIN) and the Alzheimer's Society. Commission Mental Health Concern in Gateshead to develop the Outcome Star for Dementia Services. Ensure people with dementia are able to access psychological therapies and social prescribing to address issues of loneliness and isolation. A SoTW patient passport 'This is me' is being developed. Promote and continue the development of life story work with people with dementia and their families in all settings. 	<p>Michael Brown</p> <p>Wendy Kaiser</p> <p>Paul Grey</p> <p>Ailsa Nokes</p> <p>Keith Hogan Lorinda Russell (LA)</p>	<p>Red</p> <p>Amber</p> <p>Amber</p> <p>Amber</p> <p>Green</p>	<p>2012</p> <p>October 2011</p> <p>2011/12</p> <p>2011/2012</p> <p>2011</p>	
5. Structured peer support and learning networks		<ul style="list-style-type: none"> Develop current peer support networks across agencies by developing a specification, identifying funding streams and establishing peer support services. Develop peer support within current day opportunity groups. Use the OPMHSG as a forum for sharing information, support and learning. 	<p>Wendy Kaiser, Michael Brown, Julie Wade, SV Margaret Barrett</p>	<p>Amber</p> <p>Amber</p> <p>Green</p>	<p>2011/12</p> <p>2011/12</p> <p>2011/12</p>	
6. Community personal		<ul style="list-style-type: none"> Evaluate the START Reablement Team. Re-commission and develop community 	<p>Hazel Cuthbertson/</p>	<p>Amber</p>	<p>November 2011</p>	

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
support services		<p>based day opportunity groups.</p> <ul style="list-style-type: none"> Explore the use of the Lancashire Outcomes Framework, and the Outcome Star across contracts. Evaluate the Equal Arts social prescribing pilot in Gateshead which targets older isolated people into arts/music/drama. 	<p>University of Northumbria Michael Brown University of Northumbria/ Equal Arts</p>	Green	<p>2011 March 2012 December 2011</p>	
7. Services within the Carers strategy		<ul style="list-style-type: none"> Implement the key priorities of the Gateshead Carers Action Plan and ensure the needs of people with dementia and their carers are prioritised. 	Margaret Barrett	Amber	2011/13	
8. Good quality care in general hospitals		<ul style="list-style-type: none"> Introduce a pathway for dementia care to all wards and departments. Audit the percentage of patients with suspected dementia who have had a CT/MRI scan as part of their assessment process. Develop a standardised assessment tool to include activities of daily living, financial and social and environmental management and a screening tool for mental status testing for all wards and departments. Develop a data base to record dementia patient information and documentation to capture patient's personal details. Develop a flagging system to ensure all patients with suspected dementia are referred to the Mental Health Liaison Service. Audit re-admission rates of patients with 	<p>Judith Gibson Richard Harrison Yvonne Ormston</p>	<p>Amber Amber Amber Amber Amber Amber</p>	<p>May 2012 July 2012 May 2012 June 2012 December 2011</p>	

8/24/2011

Master Copy Version 1

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
		<p>a dementia.</p> <ul style="list-style-type: none"> Review hospital discharge policy for patients with dementia to include discharge and support, guidance on communication with patients and relatives, diagnosis and management. 		Amber		
9. Intermediate care for people with dementia.		<ul style="list-style-type: none"> Appoint intermediate care project manager to develop intermediate care/reablement/early intervention, prevention strategy. The project manager will ensure the needs of people with dementia are included in all plans and actions. 	Michael Brown, Hazel Cuthbertson, Ailsa Nokes	Amber	October 2011	
10. Good housing, housing support & telecare.		<ul style="list-style-type: none"> Introduce the Ambient Kitchen (Pervasive technology) Concept within Shadon House. In collaboration with neighboring authorities will apply for funding from the DALLAS – Assisted Living Lifestyle at Scale programme. The DALLAS programme will establish 3-5 communities of 10,000 or more people across the UK to show how assisted living technologies can promote well being. Mainstream the use of GPS tracking 	<p>Keith Hogan</p> <p>Keith Hogan and Lorinda Russell</p> <p>Lorinda</p>	<p>Amber</p> <p>Amber (awaiting outcome of bid)</p> <p>Green</p>	<p>2011/13</p> <p>2011/13</p> <p>2011/12</p>	

8/24/2011

Master Copy Version 1

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
11.High quality services within care homes.		<p>devices for purposeful walking following RIEP project.</p> <ul style="list-style-type: none"> • Work in partnership with Middlesborough Council, the Alzheimer's Society and Tynetech to test the benefits of lifestyle monitoring within the homes of people with dementia and measure the outcomes for carers. • Introduce the use of Lifestyle monitoring into Harlow Green Extra Care Development. • Ensure that assessment teams continue to use telecare to support clients and carers of clients with dementia. • Increase the take up of 'just checking' assessment tools with assessment teams to support people with dementia to remain at home. • Continue the pilot for telehealth across the South of Tyne and Wear region. • Continue to market telecare. • Complete the Extra Care Housing scheme programme for Gateshead (6 schemes). 	Russell			
			Lorinda Russell	Amber	2011/13	
			Lorinda Russell	Green	2011/13	
			Lorinda Russell	Green	2011/13	
			Lorinda Russell	Green	2011/13	
			Lorinda Russell	Green	2011/13	
			Lorinda Russell Lorinda Russell Jackie Park	Green Green Green	2011/13 2011/13 July 2011	
			<ul style="list-style-type: none"> • All partners working to support development of a community challenging behavior service supporting those living in care with challenging behavior. 	Wendy Kaiser/ Yvonne Ormston	Red	2013

8/24/2011

Master Copy Version 1

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
		<ul style="list-style-type: none"> • Tyne and Wear Care Alliance to provide accredited NVQ 3 in Dementia based on the QCF Framework. Training will target 60 care homes and 6 domiciliary care providers and will be supported by a learning network. • Continue development of 'Laugh Out Loud sessions@ to promote mental well being in residential settings. • Embed the 'person centred' approach to working with people with dementia developed by Tom Kitwood from Bradford University. • Operation of 'Adaptive Interaction' in everyday practice. • Residential and nursing care contracts and specs being reviewed to ensure services can meet more complex needs - includes revised Quality Assessment Framework. • Develop risk based review programme with PCT. 	<p>Tyne and Wear Care Alliance</p> <p>Wendy Kaiser and Keith Hogan</p> <p>Keith Hogan</p> <p>Michael Brown</p> <p>Michael Brown</p>	<p>Green</p> <p>Amber</p> <p>Amber</p> <p>Amber</p> <p>Red</p>	<p>September 2011</p> <p>2013</p> <p>November 2011</p> <p>March 2012</p> <p>2011/2012</p>	
12. End of life care		<ul style="list-style-type: none"> • Ensure end of life care strategy is inclusive of people with dementia. • Improve end of life care pathways for people with dementia through development of advanced care planning in all contracts. PCT is commissioning a coordinating centre for Advanced Care Planning/end of life to ensure people die in a place of choice. 	<p>Wendy Kaiser</p> <p>Michael Brown</p>	<p>Green</p> <p>Green</p>	<p>2013</p> <p>2011</p>	

8/24/2011

Master Copy Version 1

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations
13. An informed and effective workforce.		<ul style="list-style-type: none"> • Staged workforce plan for each commissioning & providing organization. • Training expectations within all commissioned contracts. • Stimulating market for training providers. • Funding for staff training. • Mentoring and Coaching by Dementia champions. • Usage of burnout inventory within staff supervisions. 	Joanne Watchman, Michael Brown, Wendy Kaiser, JG	Amber	2011/12	
Publicise local services for people with dementia and carers. Publicise quality & outcomes service users can expect. PCT & partners should publish how they are implementing the NDS to increase local accountability for prioritisation.		<ul style="list-style-type: none"> • PCT has commissioned a Wellbeing Directory including services for people with dementia & carers. • Commissioners are considering how to use the Lancashire outcomes framework & the Outcome Star – linked to the NHS & Social Care outcomes frameworks in contracting, to capture user experience. • Local Action Plan published on the Local Authority website. • Local Action Plan will be reviewed by the Older Persons Mental Health Group (OPMHG) end February 2012. 	Paul Grey Wendy Kaiser and Michael Brown Lyn Boyle Wendy Kaiser Margaret Barrett	Green Amber Green	Oct 11 Apr 12 August 31 February 2012	

8/24/2011

Master Copy Version 1

Objective		Proposed actions	Lead	status	Target date	HWRC recommendations