



Wrekenton Community Base

Statement of Purpose

Gateshead Council Day Opportunities

Mission Statement

"Our focus is to work with individuals and support them to achieve their aspirations and a life in their communities."

"Our aim is to provide flexible, person-centred support that will enable people to access a range of opportunities and live the life of their choice."

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Contacts

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Different Formats

If you would prefer this leaflet in large print, Braille or on audiotape, CD or in a different language please contact the base co-ordinator on 0191 433 6541

1 Service Description

Wrekenton Community Base is a community based day service for people who have a learning disability.

The service is located within Wrekenton Community Centre, in the heart of the local community. Local facilities within walking distance include shops, Library, Health Centre, opticians, churches and public transport links to central Gateshead and the surrounding area.

We support people to maximise their independence within the local community.

2 The Organisational Structure of Birtley

Wrekenton Community Base staffing structure:

Community Services Manager

Responsible for the overall management of the Community Bases in Gateshead.

Community Base Co-ordinator

Responsible for the daily management of the service.

Day Centre Officers

Responsible for meeting the daily needs and aspirations of people in accordance with their Community Care Assessment, Outcome Focus Plans and Person Centre Plans.

Driver Support Worker

Responsible for driving the minibus, giving assistance to people who need support to access the service and activities in the community. Working alongside and giving assistance to the Day Centre Officers.

Business Support Assistant

Provides administration support.

Relief Staff

As and when required members of staff who will help to support people in the service when there are gaps due to staff holidays and sickness

Training

Staff are trained to a minimum NVQ Level 2 in Health and Social Carer or Level 4 in management, and attend mandatory and other training relevant to their job role and needs of the customer. This includes;

- Moving and Handling
- Health & Safety
- Protection of Vulnerable Adults
- Food Safety
- Person Centred Awareness
- First Aid
- Epilepsy awareness
- Cultural Awareness
- Emergency Medication
- Deaf/Blind Awareness
- Dementia Awareness
- Mental Capacity Act
- Deprivation of Liberty
- Supporting Complex Needs
- Outcome Focused Support Plans
- Community Bridge Building
- Total communication
- Team Teach
- Advocacy Awareness
- Equality and Diversity
- Fire Safety
- C.O.S.H.H
- Administering Medication
- Customer Care
- Data Protection

3 Aims of the service and Quality Standards

We ensure service users are encouraged to become involved in any decision making process in all aspects of their care and informed and consulted when service decisions are to be made in line with Gateshead's Quality Framework. All staff are fully aware of the 10 outcomes and quality standards we need to promote for people who use the service.

Outcome and Quality Standards	
I make everyday choices	I am part of my chosen community
I make important decisions about my life	I have the chance to work for money
People treat me with respect	People listen to my family
I take part in everyday activities	I am safe
I have friendships and relationships	I get help to stay healthy

4 Range of Needs

The service supports the needs of adults with learning disabilities over the age of 18 years, who live in the Wrekenton area, to access day time opportunities in the community Monday to Friday.

The service shares facilities within the community centre with other users groups, which can restrict opportunities within the building for people who have more complex needs.

There is a personal care suite, which is equipped with an electric hoist, changing bed, showering facility and wheelchair accessible toilets.

5 Eligibility Criteria

The Community Care Assessment of need positively demonstrates that attendance at a Community Base would assist in meeting the assessed needs of the person.

They are aged 18 and over.

The person lives in the identified catchment area of the service.

The person has a "Learning Disability" as defined by the Governments White Paper "Valuing People" March 2001.

6 Operation of the Service

Wrekenton Community Base works in a person centred way to offer support to people who use the service to meet their needs, choices and aspirations.

Each person will be assisted to develop an outcome focused support plan, which will outline how they will be supported when they use the service.

To achieve this we will work with a range of partners, support people to access community based opportunities and offer people appropriate support within the service, which could include opportunities in:

- Education
- Employment
- Health
- Leisure and Recreation
- Enterprises
- Independent Living Skills
- Voluntary Work
- Social

7 Dealing with Concerns/Complaints/Compliments

People who use the service and their carers have the right to raise concerns, make complaints and compliments about the service they receive. They can do this in person or through an advocate, by talking to staff at the service or by contacting the Social Care Complaints Officer, Gateshead Civic Centre on Tel no 0191 433 3000.

8 Adult Care Services Service Plan 2008 - 2011

1 Improved Health and Emotional Wellbeing

Provide support and opportunities for individuals, groups and communities to have more control and influence over their health and emotional wellbeing.

2 Improved Quality of Life

More people, including family carers, participate in their communities; have work, leisure, and the opportunity to feel fulfilled and valued.

3 Making a Positive Contribution

Enable people, including our most vulnerable adults, to contribute to their community, family and friendships.

4 Increased Choice and Control

Accessible information and support is available to help people to make informed decisions about how their care can best be delivered.

5 Freedom from Discrimination and Harassment

Promote equality through showing respect for all, providing personalised services and promoting the equalities agenda for everybody.

6 Maintaining Personal Dignity and Respect

Individuals, family carers and communities, experience standards of care that respect them and allow them to make choices and take decisions.

7 Economic Wellbeing

Increase the opportunities for people to improve their financial circumstances.



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