

Fair Access to Care
Eligibility Criteria for Social Care Services for adults

CRITICAL	Government guidance	Practice guidance
Needs relating to physical and mental health	<ul style="list-style-type: none"> • Life is, or will be, threatened; and/or • Significant health problems have developed or will develop; and/or • There is, or will be, little or no choice and control over vital aspects of the immediate environment; and/or • Serious abuse or neglect has occurred or will occur 	<ul style="list-style-type: none"> <input type="checkbox"/> There has been a sudden deterioration of physical or mental health <input type="checkbox"/> The individual is terminally ill <input type="checkbox"/> There is imminent risk to life through serious harm to others or self <input type="checkbox"/> Inability to administer medication/treatment <input type="checkbox"/> Unplanned disengagement from services/treatment <input type="checkbox"/> Serious abuse involving physical and or sexual abuse has occurred, is suspected or likely to occur
Needs relating to Personal Care/Domestic Routines/Home Environment	<ul style="list-style-type: none"> • There is, or will be, an inability to carry out vital personal care or domestic routines; 	<ul style="list-style-type: none"> <input type="checkbox"/> An inability to provide for own dietary needs <input type="checkbox"/> Inability to meet own personal care needs <input type="checkbox"/> Inability to carry out essential personal tasks <input type="checkbox"/> Inability to shop for essential items <input type="checkbox"/> Dangerous utility use <input type="checkbox"/> Fire risk <input type="checkbox"/> Deliberate or accidental self harm/neglect <input type="checkbox"/> Evidence of falls <input type="checkbox"/> Imminent loss of accommodation affecting existing physical, emotional, mental health condition <input type="checkbox"/> Inability to manage financial affairs <input type="checkbox"/> Imminent loss of choice and control over what is significant to the individual <input type="checkbox"/> Restricted mobility without assistance <input type="checkbox"/> Unable to summon assistance for medical or mental health reasons
Needs relating to family and social responsibilities	<ul style="list-style-type: none"> • Vital involvement in work, education or learning cannot or will not be sustained; and/or • Vital support systems and relationships cannot or will not be sustained; and/or • Vital family and other social roles and responsibilities cannot or will not be undertaken. 	<ul style="list-style-type: none"> <input type="checkbox"/> Inability to provide personal/and or domestic care for a child/young person up to and including 17 years old <input type="checkbox"/> Imminent separation from family, relationships of importance to the individual due to external factors <input type="checkbox"/> Sudden incapacity of the carer <input type="checkbox"/> Imminent breakdown of caring provision <input type="checkbox"/> A child young person up to the age of 17 identified as a young carer <input type="checkbox"/> Unable to access work, education, learning and/or leisure without support <input type="checkbox"/> Risk to existing employment significant to the individual and due to care needs <input type="checkbox"/> Has a learning need related to personal safety <input type="checkbox"/> Isolation affecting mental and emotional health <input type="checkbox"/> Unable to access community involvement without help <input type="checkbox"/> Imminent loss of existing community contacts/support
Needs arising from the impact of caring on the carer	<ul style="list-style-type: none"> • Significant health problems have developed or will develop • Vital involvement in work, education or learning cannot or will not be sustained • Vital social support systems and relationships cannot or will not be sustained 	<ul style="list-style-type: none"> <input type="checkbox"/> Sudden incapacity of the carer <input type="checkbox"/> Imminent danger of a breakdown in the caring relationship <input type="checkbox"/> Identification of a young person under 17 as a young carer <input type="checkbox"/> Carer unable to participate in family or community activities placing relationships in danger of breakdown <input type="checkbox"/> The caring role is having a significant impact on the physical and/or mental health of the carer <input type="checkbox"/> Deterioration in the personal circumstances of the carer e.g. bereavement, job loss <input type="checkbox"/> Identified need for a break/respite from caring if caring relationship is to be maintained <input type="checkbox"/> Sudden deterioration in the physical condition of the cared for person leading to increased demands on the carer

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SUBSTANTIAL	Government guidance	Practice guidance
Needs relating to physical and mental health	<ul style="list-style-type: none"> • There is, or will be, only partial choice and control over the immediate environment; and/or • Abuse or neglect has occurred or will occur 	<ul style="list-style-type: none"> <input type="checkbox"/> There are signs or symptoms of deterioration of a known condition <input type="checkbox"/> Individuals lifestyle or behaviour presents a significant risk to the health and safety of the individual or others (violence, offending, substance misuse, self harm, neglect) <input type="checkbox"/> Person has experienced or is likely to experience financial abuse or abuse of their property and belongings <input type="checkbox"/> Limited insight into risk taking behaviour <input type="checkbox"/> Exhibits signs of anger/frustration towards self and or others <input type="checkbox"/> Concerns about the appropriateness of care being given
Needs relating to Personal Care/Domestic Routines/Home Environment	<ul style="list-style-type: none"> • There is, or will be, an inability to carry out the majority of personal care or domestic routines 	<ul style="list-style-type: none"> <input type="checkbox"/> There is difficulty undertaking personal care and/or domestic tasks necessary to facilitate involvement in work, education, learning, leisure and/or participate in the wider community <input type="checkbox"/> Threat of homelessness <input type="checkbox"/> Inappropriate and not adaptable accommodation <input type="checkbox"/> Inability to manage accommodation agreements relevant to care provision <input type="checkbox"/> Accommodation that requires adaptations to meet long term needs <input type="checkbox"/> Has difficulty in understanding or making choices between financial options
Needs relating to family and social responsibilities	<ul style="list-style-type: none"> • Involvement in many aspects of work, education or learning cannot or will not be sustained; and/or • The majority of social support systems and relationships cannot or will not be sustained; and/or • The majority of family and other social roles and responsibilities cannot or will not be undertaken. 	<ul style="list-style-type: none"> <input type="checkbox"/> Unable to continue caring for family, relationships without more support <input type="checkbox"/> Deteriorating physical or mental health of carer <input type="checkbox"/> Planned break from carer <input type="checkbox"/> Threatened breakdown of existing community contacts/support <input type="checkbox"/> Unable to self promote social contact without support <input type="checkbox"/> Has a learning need related to personal care and/or making meals or drinks <input type="checkbox"/> Has limited information to access work or education to improve work opportunities
Needs arising from the impact of caring on the carer	<ul style="list-style-type: none"> • Involvement in many aspects of work, education or learning cannot or will not be sustained • The majority of social support systems and relationships cannot or will not be sustained 	<ul style="list-style-type: none"> <input type="checkbox"/> Carer experiencing increasing difficulty providing personal care <input type="checkbox"/> Caring role is impacting on the caring relationship <input type="checkbox"/> Slower deterioration in the physical or mental health of either the carer or the cared for person <input type="checkbox"/> Involvement in employment is at risk because of increasing caring responsibilities <input type="checkbox"/> Carer unable or unwilling to continue without more support

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MODERATE	<i>Government guidance</i>	<i>Practice guidance</i>
Needs relating to physical and mental health		<input type="checkbox"/> Emotional distress is related to loss <input type="checkbox"/> Expected deterioration of a known condition <input type="checkbox"/> Where there are intermittent episodes of non-acute mental or physical ill health <input type="checkbox"/> Limited information of illness/condition, its management and or related support groups <input type="checkbox"/> General alcohol/substance misuse concerns <input type="checkbox"/> Person requires minor aids to maintain an independant lifestyle <input type="checkbox"/> Person experiences difficulty with reasoning and understanding <input type="checkbox"/> Some minor concerns about physical/mental health but condition and social support are stable <input type="checkbox"/> Low income affecting health signpost benefit check
Needs relating to Personal Care/Domestic Routines/Home Environment	<ul style="list-style-type: none"> • There is, or will be, an inability to carry out several personal care or domestic routines; and/or 	<input type="checkbox"/> Suspected deficiency in benefit entitlement <input type="checkbox"/> Deteriorating mental/physical capacity to deal with finances <input type="checkbox"/> Moderate difficulties managing some personal care needs <input type="checkbox"/> Several aspects of work, advice or learning could be at risk if not sustained <input type="checkbox"/> alth
Needs relating to family and social responsibilities	<ul style="list-style-type: none"> • Involvement in several aspects of work, education or learning cannot or will not be sustained; and/or • Several support systems and relationships cannot or will not be sustained; and/or • Several family and other social roles and responsibilities cannot or will not be undertaken. 	<input type="checkbox"/> Has difficulty maintaining contact with family, friends, relationships <input type="checkbox"/> Would prefer to live near family who offer support <input type="checkbox"/> Has limited community participation <input type="checkbox"/> Has limited information on support groups
Needs arising from the impact of caring on the carer	<ul style="list-style-type: none"> • Involvement in many aspects of work, education or learning cannot or will not be sustained • Several social support systems and relationships cannot or will not be sustained 	<input type="checkbox"/> Has limited information on carer support groups and/or carer benefit entitlements <input type="checkbox"/> Opportunities limited because of care responsibilities <input type="checkbox"/> Important or close relationships are stressed from time to time

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LOW	Government guidance	Practice guidance
Needs relating to physical and mental health		<ul style="list-style-type: none"> <input type="checkbox"/> There are general concerns associated with a persons lifestyle/behaviour but which does not present a risk to self or others <input type="checkbox"/> Person may benefit from information and advice on home and community safety and accident prevention measures <input type="checkbox"/> Person feels isolated and has few formal or informal social support networks <input type="checkbox"/> Person has little knowledge of facilities available in the neighbourhood <input type="checkbox"/> Person requires advice on other issues not relating to CBS
Needs relating to Personal Care/Domestic Routines/Home Environment	<ul style="list-style-type: none"> • There is, or will be, an inability to carry out several personal care or domestic routines; and/or 	<ul style="list-style-type: none"> <input type="checkbox"/> Minor difficulties managing some domestic activities that are desirable but not essential <input type="checkbox"/> Minor difficulties managing some personal care needs, that are desirable but not essential <input type="checkbox"/> Limited help may affect communication or sensory impairment problems <input type="checkbox"/> Housing issues and/or environment beginning to be neglected <input type="checkbox"/> Person requires help/advice re poor diet/nutrition <input type="checkbox"/> Needs assistance with housework but is able to manage all other daily routines <input type="checkbox"/> Unable to maintain/repair accommodation <input type="checkbox"/> There are occasional falls <input type="checkbox"/> Some mobility difficulties <input type="checkbox"/> Person would benefit from help to complete practical tasks once or twice a week <input type="checkbox"/> Evidence of housing issues and repairs requiring attention that is affecting health.
Needs relating to family and social responsibilities	<ul style="list-style-type: none"> • Involvement in several aspects of work, education or learning cannot or will not be sustained; and/or • Several support systems and relationships cannot or will not be sustained; and/or • Several family and other social roles and responsibilities cannot or will not be undertaken. 	<ul style="list-style-type: none"> <input type="checkbox"/> Has limited information on community activities <input type="checkbox"/> Has limited information on leisure activities or education for pleasure <input type="checkbox"/> Support and advice would promote family units/carers independence and contribution to the wider community
Needs arising from the impact of caring on the Carer	<ul style="list-style-type: none"> • Involvement in one or two aspects of work, education or learning cannot or will not be sustained • One or two social support systems and relationships cannot or will not be sustained 	<ul style="list-style-type: none"> <input type="checkbox"/> There is little need for support but advice and information would help maintain general well-being <input type="checkbox"/> Carer has limited social support networks