



# Chase Park Centre

Statement of Purpose

## Gateshead Council Day Opportunities

### Mission Statement

"Our focus is to work with individuals and support them to achieve their aspirations and a life in their communities."

"Our aim is to provide flexible, person-centred support that will enable people to access a range of opportunities and live the life of their choice."

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### Contacts

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### Different Formats

If you would prefer this leaflet in large print, Braille or on audiotape, CD or in a different language please contact the base co-ordinator on 0191 433 6535.

## **1 Service Description**

Chase Park Centre is a community based day service for twenty people with Learning Disabilities, based within Chase Park, Whickham.

We are central to the local community, which offers easy access to all local services e.g. Shops, Library, Health Centre, Community Centre, Community Park and a number of Churches. The transport links offer easy access to local city's, towns and villages bordering Gateshead.

The focus of the service is to maximise individual independence with the local community, aiming to reduce dependency on support services.

## **2 The Organisational Structure of Birtley**

### **Community Services Manager**

Responsible for the overall management of the Community Bases in Gateshead.

### **Community Base Co-ordinator**

Responsible for the daily management of the service.

### **Day Centre Officers**

Responsible for meeting the daily needs, choices and aspirations of people in accordance with their Community Care Assessment, Outcome Focus Plans and Person Centred Plans.

### **Driver Support Worker**

Responsible for driving the minibus, giving assistance to people who need support to access the service and activities in the community. Work alongside and giving assistance to the Day Centre Officers.

## Training

Staff are trained to a minimum NVQ Level 2 in Health and Social Care and managers to Level 4 in management or equivalent, and attend mandatory and other training relevant to their job role and needs of the customer. This includes:

- Moving and Handling
- Health & Safety
- Protection of Vulnerable Adults
- Food Safety
- Person Centred Awareness
- First Aid
- Epilepsy awareness
- Cultural Awareness
- Emergency Medication
- Deaf/Blind Awareness
- Dementia Awareness
- Mental Capacity Act
- Deprivation of Liberty
- Supporting Complex Needs
- Outcome Focused Support Plans
- Community Bridge Building
- Total communication
- Team Teach
- Advocacy Awareness
- Equality and Diversity
- Fire Safety
- C.O.S.H.H
- Administering Medication
- Customer Care
- Data Protection

### 3 Aims of the service and Quality Standards

We ensure service users are encouraged to become involved in any decision making process in all aspects of their care and informed and consulted when service decisions are to be made in line with Gateshead's Quality Framework. All staff are fully aware of the 10 outcomes and quality standards we need to promote for people who use the service.

Outcome and Quality Standards	
I make everyday choices	I am part of my chosen community
I make important decisions about my life	I have the chance to work for money
People treat me with respect	People listen to my family
I take part in everyday activities	I am safe
I have friendships and relationships	I get help to stay healthy

### 4 Range of Needs

Chase Park Centre supports the needs of adults with learning disabilities over the age of 18 years. The service can be used flexibly Monday to Friday between the hours of 9.00 a.m. - 4.00 p.m. and can be accessed between one to five days per week.

Chase Park was initially developed to enable people to be resettled from long stay hospital into their community, but consideration is now given to people who live within the local area.

Chase Park has a designated care area, which is equipped with a gantry hoist, mobile hoist, changing bed and a wheelchair accessible toilet. We also have a separate toilet with wheelchair access.

### 5 Eligibility Criteria

Individuals wishing to access day opportunities will be assessed under fair access to care as to their eligibility to Council Services. Following this assessment recommendations will be made as how best to meet the needs of the individual and which service, or parts of services best meet their personal requirements.

## **6 Operation of the Service**

Chase Park Centre works in a person centred way to offer support to people who use the service to meet their needs, choices and aspirations. Each person will be assisted to develop an outcome focused support plan, which will outline how they will be supported when they use the service. To achieve this we will work with a range of partners, support people to access community based opportunities and offer people appropriate support within the service, which could include opportunities in:

- Education
- Employment
- Health
- Leisure and Recreation
- Voluntary Work
- Social Enterprises
- Independent Living Skills

## **7 Dealing with Concerns/Complaints/Compliments**

People who use the service and their carers have the right to raise concerns, make complaints and compliments about the service they receive. They can do this in person, or through an advocate, by talking to staff at the service or by contacting the Social Care Complaints Officer, Gateshead Civic Centre on Tel No 0191 433 3000.

## **8 Adult Care Services Service Plan 2008 - 2011**

### **1 Improved Health and Emotional Wellbeing**

Provide support and opportunities for individuals, groups and communities to have more control and influence over their health and emotional wellbeing.

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### **2 Improved Quality of Life**

More people, including family carers, participate in their communities; have work, leisure, and the opportunity to feel fulfilled and valued.

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### **3 Making a Positive Contribution**

Enable people, including our most vulnerable adults, to contribute to their community, family and friendships.

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### **4 Increased Choice and Control**

Accessible information and support is available to help people to make informed decisions about how their care can best be delivered.

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### **5 Freedom from Discrimination and Harassment**

Promote equality through showing respect for all, providing personalised services and promoting the equalities agenda for everybody.

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### **6 Maintaining Personal Dignity and Respect**

Individuals, family carers and communities, experience standards of care that respect them and allow them to make choices and take decisions.

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### **7 Economic Wellbeing**

Increase the opportunities for people to improve their financial circumstances.



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