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Gateshead Care Call



Living independently at home is as important for elderly, frail and disabled people as it is for anyone else, but there are times when it can be worrying. Accidents, falls and illness can be very alarming not only for the person involved, but for their family and friends. Because we understand your concerns Gateshead Council has launched Gateshead Care Call.

What is Gateshead Care Call?

Gateshead Care Call enables older, disabled and vulnerable people in Gateshead to live safely and independently in their own home.

Gateshead Care Call provides emergency cover to more than 11,000 connections 24 hours a day 365 days a year from trained staff who are available to respond to a variety of situations.

The service also provides access to all of the councils out of hour's services through one seamless service.



So how does Gateshead Care Call work?

It's really easy. You wear a pendant or wristband which when pressed, triggers a phone alarm system that connects you directly to Gateshead Care Call. In the event of a fall or sudden illness, trained operators immediately know your name address and other relevant information. They will then call for any help required such as a family member, a doctor, emergency services or the police or send one of our care call assistants.

How can I find out more about Gateshead Care Call?

If you would like more information or a free demonstration in your home, please contact Gateshead Care Call 24 hours a day on **0191 478 7665**.



'Having the service means that I can stay at home and keep my independence, which is very important to me. If I need help I know it's there.'