

Good Morning All,

NEPO Portal Upgrade

The NEPO Portal is upgrading to a new version of its e-tendering system. This will be launched on 23rd May 2016.

Why? Our system provider has upgraded its software which means that the new system will be much more user-friendly.

How does this affect me? As well as benefiting from a much more user-friendly system, following the upgrade on 23rd May you will be able to tailor your account to specify which UK Region you can supply. You will then receive a notification from any Portal using the same eTendering software provider as NEPO (view the current list here <https://procontract.due-north.com/Opportunities/Index>) who have an opportunity covering that Region. For example, you may wish to hear about relevant tendering opportunities which will be delivered in North East England and as well as receiving alerts from NEPO, you may receive alerts from a North East University or a Housing Portal based in Yorkshire who has a package of work to be delivered in the North East Region. The upgrade will let you manage all of this in one place, with one account – meaning a much more streamlined process for you.

What do I need to do? Nothing at the moment. We will contact you again in two weeks' time with more details and will continue to keep you updated throughout the upgrade process.

Can I access support and guidance? Online guidance including video tutorials covering a range of topics is available now at: <https://supplierhelp.due-north.com>. You can use this to familiarise yourself with the changes and see how the system has improved. Please also look out for Navigating the Portal sessions aimed at local suppliers and facilitated by the NEPO Business Club (www.nepo.org) which will provide an overview of the new system.

Alongside the online guidance, technical system support will continue to be available via telephone.

Kind Regards,
NEPO Portal Systems Team
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